

# Austin Pringle

Pittsburgh, Pennsylvania

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## Summary

I am a dedicated technology professional with practical experience in several areas. My degree is in Computer Information Systems, with a minor in Computer Science. Though I currently remain in college, I will have finished all of my degree requirements except for my Senior Project by May 2025; I have all requisite knowledge from my degree program and am seeking full-time employment. I am passionate about helping maximize the efficiency of organizations' operations via technology, and have a particular interest in positions related to testing and deploying systems.

## Skills/Experience

- Strong development experience—despite lack of professional history, much work has been done on personal projects and contributing to the GNOME open-source ecosystem.
- Familiarity with Git-based tools, such as GitHub and GitLab, with a thorough understanding of the issue/merge request workflow.
- Experience with build management tools such as Rust's Cargo, Ninja (with Meson), and (to a lesser extent) CMake.
- Ability to program/script in several languages, including (but not limited to) Python, C, C++, PHP, Rust, and SQL.
- Knowledge of both desktop and server Linux, including “daily-driving” Debian Linux on my personal computer for several years, and performing several hobbyist web app deployments on Linux-based VPS servers.
- Developed CI/CD pipelines (most recently, developing a GitHub actions pipeline to build and deploy a static website from a JSON description file using a custom Python script).
- Familiarity with XML, YAML, TOML, JSON, and various other plain-text configuration/data serialization formats.
- Ample experience with code editors, including Visual Studio Code as my primary environment.

## Education

### **BS Computer Information Systems, Minor Computer Science**

- Pennsylvania Western University, California (California, PA)
- August 2020 – May 2025 (all required classes completed, but year-long “Senior Project” remains; graduation date May 2026)

### **High School Diploma**

- Charleroi Area High School (Charleroi, PA)

Graduated June 2020

## Work Experience

### **Technical Support & Counter Staff**

- Joe Fida's Auto Plate Service, Inc (Belle Vernon, PA)
- August 2020 – Present
- Responsibilities:
  - **Technical Support:** Provided troubleshooting and problem-solving for coworkers' technical issues, including hardware, software, and network-related problems on primarily Windows machines.
  - **Customer/User Communication:** Clearly explained complex regulatory concepts to lay-persons, as well as clearly communicating the cause of technical issues to coworkers as well as management.
  - **Compliance & Documentation:** Maintained strict adherence to privacy regulations and completed critical documentation and paperwork accurately.
  - **Governmental Collaboration:** Work in close association with the Pennsylvania Department of Transportation to provide services to customers.